TWO WORK

Friday, 12 June 2009

To Whom it may Concern

Subject: REFERENCE on MR PETER TAYLOR of T T POOLS SERVICE & CHEMICAL SUPPLIER
Address: Maytree Stables, Ferry Lane, Shepperton, Middlesex, TW17 9LH
Site Address: **60-62 South Edwardes Square, London, W8 6HL**

Dear Sir / Madam,

I am delighted to provide a reference on Mr Peter Taylor t/as T T Pools Service and Chemical Supplier in the absence of Mr Dara Khera, the Company Director.

We are a design and build Construction Company focusing on the top end of the private residential sector building bespoke properties for very high net worth Clients. We completed a new build private residence in South Kensington comprising some 10,500 sq ft with double basement, competition size billiards room, cinema row, gymnasium and a swimming pool as some of its features.

We had not known Mr Taylor prior until Mr Khera came across his contact details when we were looking to engage an expert to take responsibility for installation of the swimming pool required by our Client. The latter happens to be the senior partner of a well known and highly reputable financial services business in London. This is mentioned not for grandeur but to qualify the exacting conditions Mr Taylor would be working under.

Salient Attributes of Mr Taylor (bullet point for brevity and NOT curtness)

- Very polite and courteous to make dialogue a pleasure
- Clear & clean communication ensured specification understood and Client expectation met
- Most knowledgeable on his subject
- Sound advice was proffered but not dictated – the Client's wishes were honoured subject to meeting pertinent technicalities and any health and safety issues applicable
- Ensured we received a clear, straiqhtforward, transparent realistic quote and final budget that was adhered i.e. did not exceed budget
- No sales pressure – Mr Taylor is not a salesperson with empty rhetoric
- Worked in a methodical and professional manner to ensure deadlines were met but with an accurate and high quality installation.
- Trustworthy and reliable
- Any problems minor or otherwise were given priority attention.

Summary
Mr Taylor is very knowledgeable on his profession and he is a gentleman with whom we have enjoyed our business dealings. To conclude this reference without hesitation we would use Mr Taylor services again on our next contract if a swimming pool was required.

Yours faithfully,

Michael J Lobo BSc(Econ/Acc), ACMA
Finance Director

NB: If required when Mr Khera returns we will be able to send you photographs of the swimming pool installed by Mr Taylor.